



NAIROBI TENTED CAMP

**HYGIENE & SANITATION
PROTOCOLS**

TO PROTECT FROM COVID19

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To ensure the health and security of our guests, team members and business partners, we have put in place the following measures based on the protocols from the Government of Kenya and the World Health Organization



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Educating staff (ongoing) on what the virus is; where the disease outbreak began; ways in which it is transmitted; symptoms to look out for; and daily measures to prevent contamination and spread of viruses in personal, operational and guest spaces.

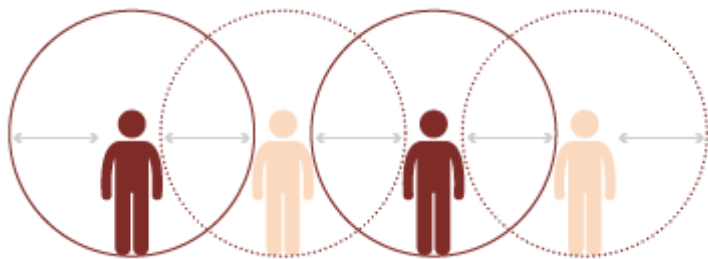
All staff and guests maintain a distance of 1.5 meters, Use non-contact greetings; Face mask use is required.



Screening of Guests. In order to prevent an infected person from checking into the camp all guests will be required to have their temperature checked with a thermal scanner.

If a guest's temperature falls within the normal range and they do not show any symptoms they will be requested to sanitise their hands and proceed to check-in.

If a guest's temperature is high (actual temperature at screening should not exceed 37.5 degrees Celsius) and/or they have symptoms of the virus, to comply with Ministry of Health requirements they will not be allowed to check-in.



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Strict hygiene measures such as frequent hand washing are implemented for all staff according to our health and safety protocols.

We minimize physical touchpoints and keep the exchange of any items between guests and staff to an absolute minimum (check-in, payment, amenities, etc.)

Disinfection stations with alcohol gel and disinfectant spray are set up in guest rooms, public areas, and staff areas.



All staff members are monitored carefully and proactively through temperature checks and for symptoms related to COVID-19 daily.

Staff are required to respond and report to health officials when in doubt about a possible COVID-19 infection of themselves or others (including guests).

Staff areas and all back of the house are cleaned and sanitized regularly and thoroughly with disinfectant. All staff members have access to frequent handwashing and hand sanitizing and will be wearing face masks at all times as required.



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Billing: We will be collecting the guest details in advance to enable express check-in. Cash Payments will not be accepted at camp. Receipts will be emailed to guests.



Cashless payment encouraged

Personal hygiene is being reiterated, including the importance of washing hands frequently and thoroughly; avoiding touching eyes, nose and mouth; practising respiratory hygiene (sneezing and coughing into a tissue that is safely discarded or the crook of the elbow), and avoiding touching one's face;



Mess Tent & Lounge:

Meals will be served a la carte and not self-serve buffet-style and in individual portions rather than communal bowls and platters. We have enhanced our hygiene protocols inline with WHO guidelines with strong procedures on cleaning and sanitising food contact surfaces. All surfaces must be sanitised immediately after use. Social distancing protocols will be observed, and waiters limited. Please note tables will also be set up outside for meals. In case of rain and due to social distancing requirements we will be doing 2 different meals times for lunch and dinner and the manager will provide the details.

The Lounge and all public spaces will be frequently cleaned, sanitized and disinfected including after every guest use. Sanitizers will be placed in all key spaces including the lounge, near washrooms and dining area



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In Room Protocols. The camp staff will deep clean and sanitise each room, with emphasis on high use areas like light switches and zips. There will be limited room access by our team at guest convenience, House keeping staff will have face masks and appropriate protective gear. We assure our guests all linen is safely cleaned and treated.

Where guests have checked out, departed rooms are cleaned and sanitised.



All our driver guides have the highest level of health and safety training and will ensure the guests' safari experience remains the highlight of their holiday whilst keeping them safe. Vehicles will be sanitised prior to every game drive. Hand sanitizers will be available in the vehicle and we recommend that guests bring their own binoculars during game drives.



www.porini.com

NAIROBI TENTED CAMP



There isn't anywhere else in the world like it; a wilderness escape where you can savour the thrill of camping in the forest at the doorstep of a capital city.

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