



**WE ARE LOOKING FORWARD TO WELCOMING YOU TO UGANDA.**



**We hope you will find this information useful, please don't hesitate to contact us should you have any questions.**

**ARRIVAL:** From Europe, major carriers Brussels Airlines, The Royal Dutch airlines (KLM) and Turkish Airlines fly directly to Entebbe. International carriers from Europe connect with most North American carriers. Major African Airlines include: Egypt Air, Ethiopian Airlines, Kenya Airways, Air Tanzania, South African Airways and Rwanda air. Upon arrival, our guide will be waiting for you at the paging area. In case you have any difficulty seeing our rep when you arrive at the Entebbe Airport then reach out to us on our 24-hour emergency contact number, +254-723-979370 or +254-733-718904.

**VISAS:** Any person intending to travel to Uganda must apply online and have a Travel Authorization/Visa Approval Letter before embarking on their travel to Uganda as there are no visas issued on arrival. The approval will be sent as an attachment to the email provided. Please download it. eVisa should be applied for and obtained via <https://visas.immigration.go.ug>. The Tourist Visa to Uganda costs \$50. You will be required to present a valid travel document of not less than 6 months validity to the Immigration officer at the port of entry.

**SHOPPING:** We recommend that you do not purchase items from curio shops to be shipped by the retailer to your home after your departure. This can result in problems; we regret that we cannot be involved in liaising with overseas freight companies or curio shops. Our advice is to only buy items that you can carry back with you in your luggage! [Click here](#) to visit Porini Duka our online shop

**MONEY & TIPPING:** For taxis, tipping and bargain hunting it is worthwhile having a small amount of Uganda Shillings. We recommend that you change some money at the airport on arrival as the banks give a better exchange rate than at the hotels. (Please note US Dollar bills dated before 2006 are not usually accepted). Try to pay for souvenirs in the local currency, always bearing in mind the exchange rate. (Currently approx. exchange rates are \$1 = USShs 3,715, £1 = USShs 4,782).

Selenkay Conservancy | Ol Kinyei Conservancy | Olare Motorogi Conservancy | Ol Pejeta Conservancy | Ripoi Conservancy

**No. 52 - Along Africa Reit-Lane, Dagoretti Road P.O. Box 380-00502 Karen, Nairobi**

 **0702 975 923, 0722 509 200, 0735 339 209, 0774 136 523**

 **www.porini.com**  **info@gamewatchers.co.ke**



Tipping is entirely the discretion of the visitor, dependent upon you being satisfied with the service. As a guideline the following are the standard tipping rates: Porters – **\$1 or more** depending on quantity of luggage. Bar & Restaurant Staff - **10% of bill**. Driver / guide on safari - **\$5 to \$10** per guest per day. Camp staff - **\$5 to \$10** per guest per day into the staff tip box.

**FOOD AND WATER:** Food in Uganda is of good quality and up to international standards at most Safari hotels. We recommend that you only drink bottled water while in Uganda

**TELEPHONE/INTERNET:** International telephone communication is Ok in the urban areas but more difficult from some up-country areas. The mobile telephone network is good and rapidly expanding. Most European and American mobile phones with a roaming agreement will work. Local SIM cards can also be purchased in many outlets after submitting relevant documents/requirements. Please notify us in advance if you need one. Internet is available around Uganda (both in the cities and upcountry), although the quality and speed of the connection varies.

**WHAT TO BRING:** Comfortable clothes for game drives in the safari vehicle, ideally “earth tones” (khaki, brown or green). Ensure you bring some additional warm clothing for chilly early morning or evening game drives (warm jacket, fleece, thick sweater). It is advisable to carry lightweight rain gear in the rainy season. It can slightly get cold at night (especially in highland areas such as Sipi / Mount Elgon, the Rwenzoris and Bwindi, Kibale and Semliki. The peak tourist months are January, February, July, August and September.

**What should I wear while tracking gorillas?** We recommend a warm jacket or fleece for overcast days and evening, long-sleeved shirt and trousers, sturdy waterproof walking boots (seasoned or well-worn footwear), leather gardening type gloves, sunscreen, cap or sun hat, sunglasses, insect repellent, comfortable day pack for carrying water and minimum number of personal items. A lightweight rain jacket or poncho is important because it can rain anytime in the tropical rain forests. Cameras and video cameras are allowed; we recommend that you get into the forest for the Gorilla tracking experience with your cameras well charged. You will have about an hour with the Gorillas, with enough time to take as many pictures as possible.

**PACKING:** We strongly recommend that you travel with small soft bags (that are lockable) as the smaller aircrafts do not allow large hard suitcases of greater dimensions than 35cm x 55cm x 25cm. The weight limit on the internal flights is normally limited to 15kgs per passenger inclusive of hand luggage, with excess baggage over the 15kg charged at prevailing rates, subject to availability and depending on the size of the plane. Double check that your cameras are working and pack extra batteries and plenty of film or extra memory cards. If you are using rechargeable batteries, most lodges and safari camps should have facilities to charge them. The electricity supply is 240V running at 50Hz (same as the UK) and the plug types are 3 pin rectangular blade plug. For your safari be sure to pack a pair of binoculars for each person. [Click here](#) to view & download our recommended safari packing list

**VACCINATIONS & MEDICAL CARE:** You definitely need to take Malaria medication for your travel to Uganda. Uganda is a tropical region with many insects and most notably, malaria spreading Mosquitoes. If you need medical care whilst in Uganda, it is best to be aware that medical providers may not accept payment through your insurance company. In these circumstances you will have to pay in full for your treatment and then file a claim with your insurance (this is normal in many destinations). Therefore, it's essential that you have a comprehensive travel insurance policy, which covers you for medical treatment and repatriation to your home country.

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**YELLOW FEVER:** You should seek medical advice from your local health practitioner before travelling to Uganda and ensure that you receive all of the appropriate vaccinations. Following an outbreak of yellow fever in April 2016, the Ugandan Ministry of Health now requires all travellers provide proof of yellow fever vaccination.

**SAFETY AND SECURITY:** Gamewatchers Safaris is regularly updated on any issues of importance for tourists. Uganda is generally safe for tourists but you should use the same travel precautions as you would in other parts of the world; avoid crowded places, avoid travelling after dark in isolated places particularly in urban centres. Keep valuables safe at all times and out of sight in public places. Do not carry large sums of cash in the streets or wear expensive-looking jewellery or watches. You are also advised to carry photocopies of your passports and air tickets, as this will make it easier to replace the documents in the event of loss.

**NB.** *If you are planning to use your credit/debit card during your travels it is advisable to contact your bank or card company before you travel to advise them that you will be using your card overseas, otherwise it may be blocked as a suspected fraudulent transaction.*

**TELEPHONE NUMBERS TO CONTACT US:** when dialling using an overseas phone, include the Kenya country code (+254) and omit the 0 before the number. If dialling within Kenya using a Kenyan phone, simply dial the numbers as shown above (including the 0). (Mon-Fri 8:30-5:30pm & Sat 9-1:00pm).

Office lines, +254735 339 209 | +254702 975 923 | +254722 509 200

**24 HRS Customer Services Representatives (Mobile numbers):**

Dennis +254733 718 904 | Nelly +254736 888 500 | Edith +254723 979 370 Harrison +254791365044.

**If you cannot get through to the numbers above, then call – Jackie Akoyi - Customer Service Manager +254733 888 570**

**We hope this information helps and please view <https://www.porini.com/travel-information/> for more details. Please don't hesitate to get in touch with one of the Gamewatchers Safaris team should you have any questions at all.**

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